



## Short-Term Rental (STR) Frequently Asked Questions

*Please refer to the City's Code of Ordinances for all requirements for Short-Term Rentals.*

### What is a Short-Term Rental (STR)?

- An STR is a residence that is used for lodging of occupants for a duration of one to thirty consecutive days.

### Where are STRs allowed?

- STRs are allowed in all residential areas. HOAs or property management companies may add further restrictions on the use of properties as STRs.

### How do I know if an STR is on my street?

- STRs are required to notify property owners within 200' of the location, upon issuance of an STR permit. A map of STR locations is available on the Code Compliance website at: [www.gptx.org/Departments/Code-Compliance/Short-term-Rentals](http://www.gptx.org/Departments/Code-Compliance/Short-term-Rentals)

### Can an HOA create their own requirements for STRs?

- HOAs may create their own requirements for STRs. Code Compliance cannot enforce any additional requirements created by HOAs.

### What are the parking requirements for STRs?

- All STR parking must be off-street. No on-street parking is allowed. Sidewalks may not be obstructed.

### Do other City ordinances apply to STRs?

- Yes. STRs must abide by all ordinances, including those related to noise, trash, and parking.

### When does the STR ordinance apply to a residence?

- The STR ordinance and requirements apply when a residential property is used for lodging for not less than one, or not more than 30 consecutive days. If a property is no longer advertised as an STR, and no longer rents for the defined STR duration, the STR ordinance does not apply.

### How do I file a complaint on an STR?

- There are multiple ways to file a complaint. Email [codecomplaints@gptx.org](mailto:codecomplaints@gptx.org); call Code Compliance at 972-237-8296 (during regular hours); call Police Non-Emergency at 972-237-8790 (after-hours). Call 911 for any emergencies.